

LIMITED WARRANTY

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|-------------------------------|--------------------------------|----------------|-------|
| LIMITED WARRANTY HOLDER | LIMITED WARRANTY ISSUANCE DATE | ISSUING DEALER | |
| VEHICLE IDENTIFICATION NUMBER | YEAR | MAKE | MODEL |

LIMITED WARRANTY

- 1) This Limited Warranty is between the Limited Warranty Holder ("You" or "Your") and the Issuing Dealer ("Warrantor," "We," "Us" or "Our") indicated above and applies only to the Vehicle described above.
- 2) Administration America LLC ("Administrator") is not a party to this Limited Warranty and has no obligation or responsibility except to administer this Limited Warranty on behalf of the Warrantor.
- 3) This Limited Warranty is provided by Us to You at no cost, and is non-cancellable and non-transferable.
- 4) Coverage under this Limited Warranty begins on the Limited Warranty Issuance Date indicated above and will continue as long as You own the Vehicle.
- 5) This Limited Warranty is a limited product warranty and is not insurance or a service contract. It is not subject to state insurance or service contract laws but is subject to state law concerning warranties. There is no warranty, written or spoken, that extends beyond the description herein. We are not liable or responsible for any incidental, consequential or commercial losses or damages. Some states do not allow limitation on implied warranties or the exclusion of incidental or consequential damages, so the above limitation may not apply to You. This Limited Warranty gives You specific legal rights, and You may also have other rights which vary from state to state.
- 6) If any provision(s) in this Limited Warranty conflict with the laws of the state where it is issued or with federal laws, then the provision(s) are severable and hereby amended to conform to state and federal laws. The remaining provisions of this Limited Warranty remain in full force.
- 7) This document contains all the information regarding coverage under this Limited Warranty and you should read it carefully. There is no other agreement between the Warrantor and You regarding this Limited Warranty. Our representatives, employees, and agents are not authorized to alter, amend or modify the terms of this Limited Warranty in any way.

DEFINITIONS

Throughout this Limited Warranty the following terms whether capitalized or bold have the defined meaning set forth below:

- Authorized Amount:** The total amount of a Claim authorized by the Administrator. Replacement parts costs are limited to the suggested retail prices of Your Vehicle's manufacturer. Replacement parts may be new, remanufactured, non-original equipment manufacturer's parts or parts of a like kind and quality when available and approved by the Administrator. Labor times are limited to the repair times listed in the current year's national, flat-rate hourly labor guide and the repair facility's current, retail, hourly labor rate guide. In conjunction with a Breakdown. You must pay for all diagnostic, disassembly, service, repair and other charges not authorized by Administrator.
- Breakdown:** The failure of a Covered Part(s) under normal service. A Covered Part has failed when it can no longer perform the function for which it was designed.
- Claim:** A request by You for benefits under this Limited Warranty.
- Covered Part(s):** The parts listed on Exhibit A attached hereto that are installed on the Vehicle and limited by the provisions of the EXCLUSIONS section below.
- Limited Warranty Term:** Begins on the Limited Warranty Issuance Date indicated above and will continue as long as You own the Vehicle.
- Vehicle:** The Vehicle described above.

WHAT THIS LIMITED WARRANTY COVERS

In the event of a Breakdown during the Limited Warranty Term, We agree to repair or replace the Covered Part(s) subject to the terms and conditions of this Limited Warranty.

HOW TO FILE A CLAIM

You are responsible for all expenses and repair costs if the Breakdown is not covered under this Limited Warranty:

- 1) You must contact the Issuing Dealer to obtain service.
- 2) If the Vehicle is inoperable, and to prevent further damage, immediately stop the vehicle. It is Your responsibility to use all reasonable means and precautions to protect the Vehicle from further damage. Continued operation of the Vehicle after any Breakdown shall constitute failure to protect the Vehicle. Any damage from failure to protect the Vehicle shall not be recoverable; for any repairs under this Limited Warranty. You must return the Vehicle to Us.
- 3) You must authorize the Issuing Dealer to inspect and diagnose the Breakdown as necessary, to determine the cause of failure.
- 4) Prior to starting repairs, the Issuing Dealer must contact the Administrator for authorization and an Authorized Amount.
- 5) If requested, You and Us agree to permit inspection of the Vehicle by the Administrator BEFORE repairs are performed.
- 6) Subject to the provisions of this Limited Warranty, reimbursement for the repair of a Covered Part resulting from a Breakdown will be made directly to the Issuing Dealer's repair facility.

EXCLUSIONS

This Limited Warranty does not provide coverage for:

- 1) The following parts and services that this Limited Warranty excludes:
 - a) Any part not specifically listed as a Covered Part on Exhibit A of this Limited Warranty.
 - b) A part listed on Exhibit A that is less than \$200 installed (inclusive of any associated labor cost) or is any of the following: Accessory Drive Belts; Body Panels; Bumpers; Carpet; Clutch Friction Disc and Pressure Plate; Dash Cover and Pad; Door Trim, Handles, and Fabric; Filters; Fluids; Glass (including Windshields); Headliner; Heating Hoses, Lines and Tubes; Hinges; Hybrid Battery Plug Assembly; Hybrid Vehicle Relay Assembly; Interior and Exterior Trim and Moldings (including but not limited to Cup Holders, Covers, and Vents); Lamps (Brake Light, Back-up, Fog Light, Side Marker, and Turn Signal Light Assemblies); Light Bulbs; LED's; Laser Lights and Headlight Assemblies, Nuts, Bolts, Clips Retainers, Fasteners, Seat Covers; Sheet Metals; Shiny Metals; Spark Plugs; Structural Framework and Welds; Tires; Vacuum Hoses, Lines & Tubes; Weather Stripping; Wheels and Rims; Windshield Wiper Blades (Rubber Component). Filters, Lubricants, Coolants, Fluids and Refrigerants will be covered only if replacement is required in connection with a failure of a Covered Part(s).
 - c) Replacement of each qualifying Covered Part(s) more than once during the Limited Warranty Term.
 - d) Breakdown of a replacement part.
- 2) The following conditions that are excluded by the Limited Warranty:
 - a) Costs of repairing damage or conditions caused by fire or accident; by abuse, negligence or misuse (for example: driving over curbs, or overloading or racing the vehicle); by improper adjustment, alteration or failure to maintain the vehicle on which parts are installed; or corrosion or damage caused by the use of caustic materials.
 - b) Breakdowns caused by environmental factors or Acts of God. "Environmental factors" include such items as airborne fallout, chemicals, tree sap, salt, ocean spray and road hazards. "Acts of God" include but are not limited to, events such as hail, floods, windstorms, lightning, tornadoes, sandstorms and earthquakes.
 - c) Any incidental or consequential damages connected with the failure of the part under this Limited Warranty. Such damages include lost time; inconvenience; the loss of the use of your vehicle; the cost of rental cars, gasoline, telephone, travel or lodging; the loss of personal or commercial property; or the loss of revenue. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
 - d) Any Breakdown that existed prior to the Limited Warranty Issuance Date or reported after the expiration of this Limited Warranty.

ADMINISTRATION AMERICA LLC
P.O. Box 22439, St. Louis, MO 63126-2439 Phone: (866) 541-2637

EXHIBIT A

Covered Part(s), subject to the EXCLUSIONS set forth above, are limited to the following:

SAMPLE